

Mac/Safari Tech Issue with Google Apps

We have had reports of problems accessing our Google Apps login page. The issue is only with Mac computer users who use Safari. If you are unable to connect to the login page with a Mac using Safari, please use the instructions below to correct the issue. If you need further assistance, please contact the Tech Dept at techdept@marbleheadschoools.org.

1. Quit Safari. Then, from the Finder, go to Go -> Utilities and double-click Keychain Access (or type Keychain in the Spotlight search in the upper-right)
2. In Keychain Access, select "Certificates" from the list of categories in the bottom-left.
3. In the view menu, select "Show Expired Certificates"
4. Select all the certificates listed and delete them by going to Edit -> Delete. Then re-launch Safari and retry.